

## Homework in WebAssign

Math is not a spectator sport. To learn to do it, you must practice doing it, not just watch, dream, hope, or pray. Students who do not do homework do not pass.

Online homework does NOT mean “not written on paper!” Though you will type in only the answers on the website, you SHOULD WRITE YOUR WORK ON PAPER.

### **Keep a homework notebook or homework section in your math notebook.**

In that notebook: copy the problems, show your work, and make notes of your questions, process, errors, and key points to study.

### Access to WebAssign

- WebAssign is a homework website created by the textbook publisher. You must buy an access code.
- You may not share access or take over another student’s code.
- You can purchase a WebAssign access code at the SWC Bookstore or online at [www.WebAssign.net](http://www.WebAssign.net)
- You can use WebAssign from any computer with internet access, including some phones and devices.
- WebAssign is not the same as MyMathLab or MathXL and cannot be interchanged.

### Finding the Homework in WebAssign

- Use the Course key below which corresponds to your class.
- Homework will be due nearly every class day at the start of class.
- All homework assignments are available in advance. Work ahead if you have busy days or to prepare for class.

## How to Register and Enroll in Your Course

Go to [www.webassign.net](http://www.webassign.net) .

In the upper right corner, click “Enter Class Key”.

[“Class Key” and “Course Key” seem to be interchangeable.]

In the boxes provided, type the Course Key below:

Course Name: **Math 121 3**

Your Course Key: SWCCD 5453 5221

### Using WebAssign

- After entering your answer, you must submit your answer to proceed to the next question. You will not earn credit for wrong answers.
- If you are having trouble, there are help buttons.
- You can always get 100% if you keep trying.
- WebAssign can be configured in Spanish, under “settings”.

### HW Grades for the Class

- WebAssign reports your grade as a percent. When you complete the assignment, round your percentage to the nearest 10%, convert to a 15-point grade, and record your results on your GRS. (See “Grade Record Sheet” for more detailed instructions, if needed.)

- Do not use the “points”, related to the number of questions on the assignment. Every homework is 15 pts for the class grade.
- Assignments you did not attempt earn 0% after the due date.
- After the due date, I will download the grades from WebAssign to my computer. Your score updates every time you submit answers, so there’s no need to submit your scores to me.
- Use your GRS to calculate your grade for the class. Do not use the WebAssign “average”, which is a distorted calculation.

### Computers at Home and on Campus

- Computers on campus have all the necessary plug-ins. There are computers in the Math Center, ASC, and Library.
- If you do not have a computer at home (or your computer or internet access is problematic), plan time on campus each day for doing homework.

### What if WebAssign seems to be down or malfunctioning?

## Customer Support

Help with using WebAssign is available 24/7.

Customer Support is fast and free.

**Online:** [support.cengage.com](http://support.cengage.com)

**Call:** [800.354.9706](tel:800.354.9706)

- Most of the time, the problem is with the browser or internet connection, not with the WebAssign website.
  - If pages don’t load correctly, it’s probably a browser issue. Switch browsers and try again.
  - If your internet connection is slow or noisy, you may experience irregularities with the WebAssign website. Check with your ISP to ensure your service is functioning correctly, or plan your time so you can use computers on campus.
  - If you have not updated your computer recently, update your browser, Flash, and your operating system. You may need to restart after installing updates.
- Each time you submit answers, your computer transmits to the WebAssign servers and your score for the assignment is updated. If your computer or browser crashes, it is impossible to lose more than one problem of your work.
- Due dates for WebAssign assignments will not be extended unless WebAssign is down for more than one hour.
- If you suspect WebAssign has an issue, email me *when it is happening* (even if it is the middle of the night) so your email has the date and time of the problem. [You won’t disturb me.]
- You can also e-mail me a “screen shot”.